



Driver Training and Safety Overview

TARA MESSIER, RIDE CONNECTION

Safety, Collision Prevention & Performance

Learning and Development

- Standard Training (Required)
- Optional Training

Accountability

- Collision Reporting and Follow-up
- Post Collision/Complaint Coaching and Support
- Remedial Training
- Management Role in Safety and Collision Prevention

Compliance

- Driver Selection
- Driver Records
- Recertification and Annual Evaluation



Learning and Development

Standard Training (Required)

- Defensive Driving: Safe at Any Age
- The Best Ride: Customer Service and Passenger Assistance w/ Wheelchair Securement
- Bloodborne Pathogens
- Skid Training and Chain-up Practice

Optional Training (Recommended)

- Mental Health First Aid
- Advanced Wheelchair Securement
- Ongoing Special Opportunities



Training Standards

Standardized Curricula

- Stated Learning Goals
- Designed for Adult Learners
- Culturally Competent and Culturally Responsive

Testing and Evaluation

- Pre and Post Knowledge Checks
- Post Class Learning and Behavior

Standard of Instruction

- Consistency
- Delivery Standard



Statewide Training

Available Free of Charge Through Contract

- Registration for regularly scheduled classes (Portland, Oregon City, Gresham)
- On-site classes throughout state

Eligible Classes

- Defensive Driving- Safe at Any Age
- The Best Ride: Customer Service and Passenger Assistance w/ Wheelchair Securement
- PASS: Passenger Assistance, Safety and Security

